

The background features a blue-tinted photograph of students. On the left, a student with a backpack walks while looking at a phone. On the right, a student with a backpack stands looking at a tablet. A white cross icon is visible in the upper right corner.

# MyResNet How to Connect

# MyResNet SSIDs

- **MyResNet Start Here**

This is where users first connect to get registered on the network.
- **MyResNet-5G**

After registration users should always Connect to MyResNet-5G for the fastest Wi-Fi connection..
- **MyResNet-2G**

Select MyResNet-2G if that is the only SSID your device sees. If you do not see MyResNet-5G, your device may not be able to operate at 5G speeds.



# Overview - Steps to Connect

**Step 1**

Connect to MyResNet Start Here

**Step 2**

Users automatically taken to captive portal for sign up.

**Step 3**

Sign in using your University credentials

**Step 4**

Turn MAC randomization off on devices (iPhone, android).

**Step 5**

Add devices and MAC addresses

**Step 6**

Connect all devices to MyResNet-5G and forget MyResNet Start Here

From PC  
or App

Scan QR code  
To download  
Apogee ResNet App



**Step 1**

## **MyResNet Start Here**

Select this SSID



**Step 2**

## **washcoll.apogee.us**

You will automatically be taken to this portal

**Step 3**

## **Create Account**

Follow instructions to create account

# Step 3

## Welcome to Apogee ResNet!

Create an account to get your devices on campus Wi-Fi

Create Account

Sign In

[Forgot Username or Password?](#)

Guests and Visitors



### Get Connected

If this is your first time on-site, from this device



Connect Gaming Consoles and other devices



Set up your account while not on-site



If you are a visitor on-site





Sign in with your Washington College Credentials (email address & password)

APOGEE

Log in with your Apogee ResNet account credentials.

Username \*

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Password \*

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Next

For assistance, visit <http://test-school.apogee.us/support>

Step 3



Progress indicator: 1 (checked), 2 (current), 3

Tell us where you will be living

Building\*  
Bogart

Room #\*  
11

Previous Next

Select your Building and enter your room #

Step 3

The screenshot shows the APOGEE registration interface. At the top left, the 'APOGEE' logo is displayed. At the top right, there are links for 'Support' and 'Sign In'. The background features a photograph of a university campus. A progress indicator at the top of the form shows three steps, with the first step (1) highlighted in blue. The main heading of the form is 'Tell us a bit about yourself'. The form contains several input fields: 'First Name\*' with the value 'Apogee', 'Last Name\*' with the value 'Staff', 'Email Address\*' with the value 'apogee-staff@ithaca.edu', 'Verify Email Address\*' with the value 'apogee-staff@ithaca.edu', and 'Cell Phone' with the value '(607) 555-1212'. A dark blue 'Next' button is located at the bottom of the form.

Step 3

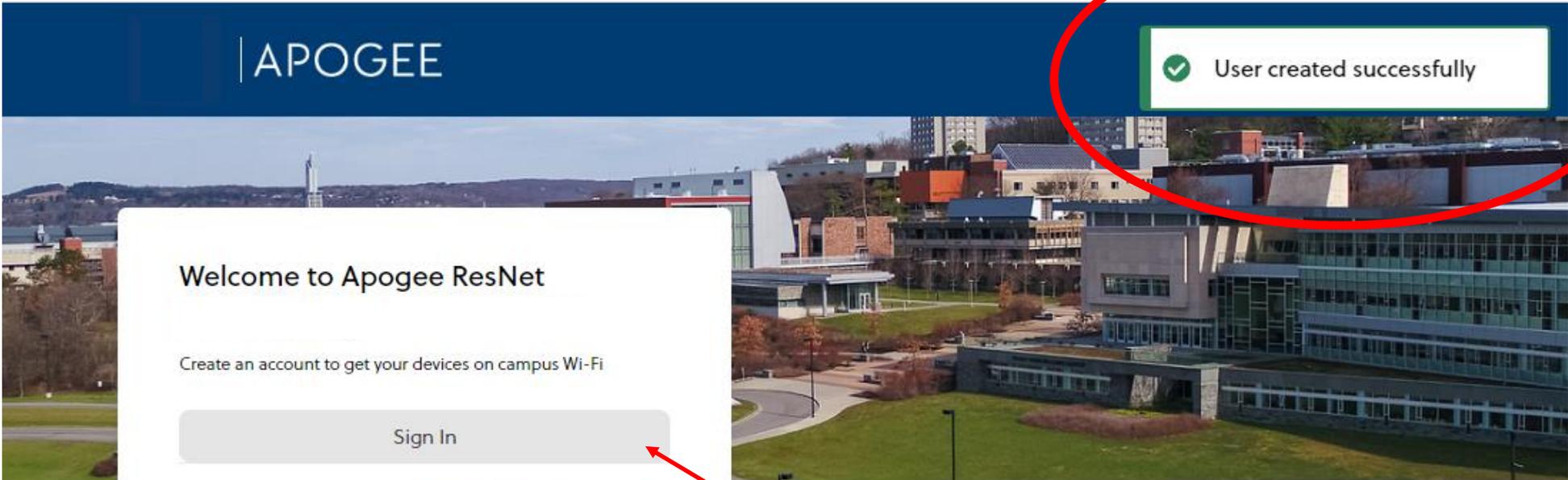
Choose a security Question

Enter the security answer

Select Resident or Faculty / Staff

Check the terms and conditions box

Step 3



Sign back in using your Washington College Credentials

## Step 4

# Turn MAC randomization/Private address off on devices

<https://support.apple.com/en-us/HT211227>

(iPhone, android)

<https://www.google.com/search?q=disable+MAC+randomization+Android>

The screenshot displays the APOGEE user interface. At the top, there is a navigation bar with the APOGEE logo on the left and links for 'My Devices', 'Support', and 'Account' on the right. Below the navigation bar is a large banner image of a university campus with the text 'Welcome, Apogee'. A white overlay box on the right side of the banner shows '0 of 15 Active Devices' and a blue 'Add a Device' button. Below the banner, the 'Your Devices' section is empty, displaying a 'Registered Devices' message: 'You do not have any devices. Click the add button to start.' The 'Support' section contains two cards: 'Problem Connecting? 24/7 Customer Support' and 'Quick Setup Set Up Guide Instructions'. The 'Your Service' section features a Wi-Fi icon and a 'See Plans' button. The 'Helpful Links' section includes two links: 'Search for instructions to disable MAC randomization on your Android device' and 'Turn off Private MAC Address for Apple iOS 14 and watchOS 7 devices'. A red arrow points to the second link, which is highlighted in red.

My Devices Support Account

Welcome, Apogee

0 of 15  
Active Devices

Add a Device

Go to Your Wi-Fi Password

Your Devices

Registered Devices  
You do not have any devices.  
Click the add button to start.

Support

Problem Connecting?  
24/7 Customer Support

Quick Setup  
Set Up Guide Instructions

Your Service

See Plans

Helpful Links

Search for instructions to disable MAC randomization on your Android device

Turn off Private MAC Address for Apple iOS 14 and watchOS 7 devices

Need help?  
Links on How To turn off Mac Randomization

Step 5



Your Devices

Registered Devices  
You do not have any devices.  
Click the add button to start.

Step 5

My Devices

Change your WiFi Password for your Personal Area Network

Set Up Personal Network Wi-Fi Password

Wi-Fi Password

HelpfulToChangeThis45# Hide Save

Helpful Links

- [Turn off Private MAC Address for Apple iOS 14 and watchOS 7 devices](#)
- [Search for instructions to disable MAC randomization on your Android device](#)

Chose your device type

Name your device

Enter your device MAC address

Or take a photo of the device MAC address to enter

1. Choose Your Device

2. Name Your Device

3. Enter MAC Address   
[Clear form](#)

[Use image](#)

## Step 6



- **Connect all your devices to MyResNet-5G**
- **Forget MyResNet Start Here**
- **If asked for Wi-Fi password on device, enter your password from the [washcoll.apogee.us](https://washcoll.apogee.us) portal**



# Support: 24/7 Call, email, chat

## Support

At Apogee, we are here to support you 24/7, whenever you have a connection issue. Here are our support phone, chat, and email options.



LIVE CHAT



CALL US  
833-521-1648



EMAIL US  
support@myresnet.com

# Questions

APOGEE