Managing Pharmacy Benefits Online

myuhc.com® is a fast, easy and secure way for members to check their prescriptions.

UnitedHealthcare®

Website home page

On the hompage at **myuhc.com**, members can log in with their user name and password or register, to view general health information. **myuhc.com** is convenient, secure and puts members in control by providing them with information to help them better understand and manage their pharmacy benefit.
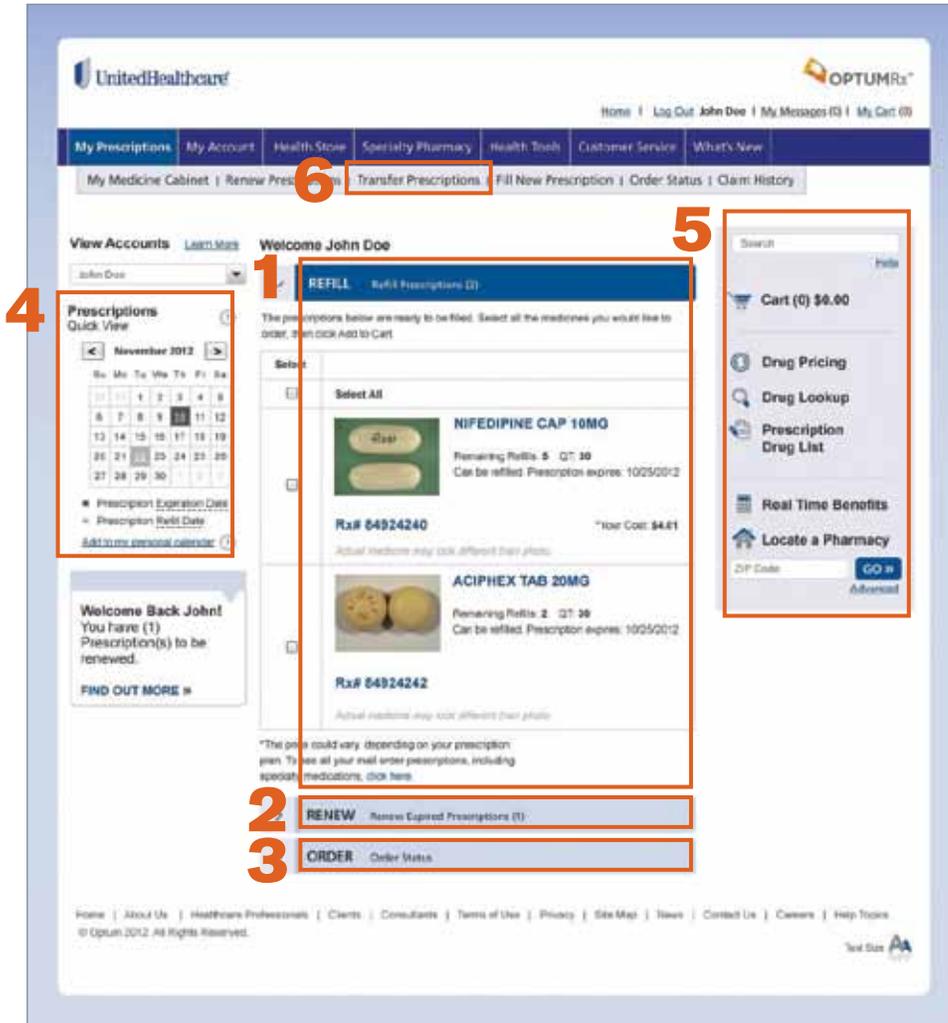
Website features and tools

Once registered on our website, members can access the pharmacy section by clicking the *"Mange My Prescriptions"* button to:

▶ Search for drug prices and lower-cost alternatives

▶ Fill new prescriptions via OptumRx™ Mail Service Pharmacy

▶ Refill and renew mail service prescriptions

▶ Transfer retail prescriptions to the OptumRx Mail Service Pharmacy

▶ View order status and claim history

NEW! ▶ Sign up for medication and refill reminders via text message

▶ View their real time benefits

▶ Shop for hundreds of over-the-counter products

My Prescriptions Dashboard *NEW!*

Once members click on *"Manage My Prescriptions"* they will see their My Prescriptions Dashboard. The new personal dashboard makes it easy for them to navigate the many tools and features to help them manage their medications and health from a single page.

Note: Some sections are only available if you are logged in to your account. Not all sections of the website are available to all members – access to features and tools are determined by your benefits plan.

1 **Refill prescriptions**
Refill mail service prescriptions, or select the *"My Medicine Cabinet"* tab and order refills.

2 **Renew prescriptions**
Request to renew a mail service prescription from the dashboard or the *"Renew Prescriptions"* tab.

3 **Order status**
Check the status of mail service orders.

4 **Quick view calendar**
Reminds members that they have upcoming prescription refills and renewals. Member can also add to their personal calendar.

5 **Quick links**
Provides fast access to the most frequently used areas of our website.

6 **Transfer prescriptions**
Transfer eligible prescriptions from a retail pharmacy to the OptumRx Mail Service Pharmacy.

Members can save time, money and improve their health

▸ **Save time** — Members can use their computer or smartphone to order prescriptions from the OptumRx™ Mail Service Pharmacy. By ordering online, members make fewer trips to the pharmacy and avoid waiting in line to pick up prescriptions.

▸ **Save money** — Many members can lower their cost by ordering online and taking advantage of our Mail Service Pharmacy. Depending on their pharmacy benefit, members can order a 3-month supply of their medication. Orders are shipped via U.S standard mail at no cost.

1. The online capabilities outlined here will not be available to members until their migration to OptumRx is complete.

My medication reminders NEW!

Members can sign up to receive text message reminders so they won't forget to take or fill their medications. Text reminders have been shown to improve medication adherence in members taking long-term or maintenance medications.[1] This helps them stay healthier - which may reduce future medical costs. That's important because the New England Journal of Medicine reports that nearly 70 percent of medication-related hospital admissions in the U.S. are due to poor medication adherence, costing an estimated $100 billion per year.[2]
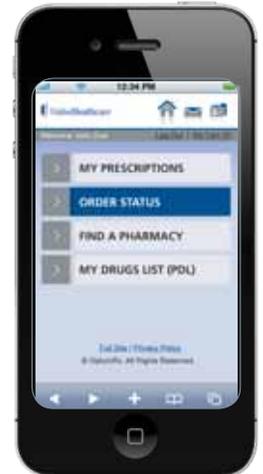
For members on the go NEW!

Members can access their pharmacy benefit and manage mail service prescriptions from their smartphone by logging in to **OptumRx.com**. They can:

▶ Refill mail service prescriptions

▶ Check the status of mail service orders

▶ Create and update text message reminders

▶ View their prescription claims history

▶ Search their plan *"Prescription Drug List"*

▶ Find retail pharmacies by zip code or GPS location

Our full website and mobile website work together. So if members change their account or order a prescription from one site, the other site is automatically updated. To access the site, members simply enter **OptumRx.com** into their smartphone browser.

Ensuring a superior web experience

UnitedHealthcare is committed to providing a fast, easy and secure way for members to manage prescriptions and pharmacy benefits online. To learn more, contact your UnitedHealthcare representative.

[1] Adherence rates quantified using OptumRx internal data as well as industry study results for oral anti-diabetic medications among Medicare Part D Beneficiaries.

[2] Osterberg L, Blaschke T. Drug Therapy: Adherence to Medication. N Engl J Med 2005;353:487-97.

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